

TITAN NEWS

SEPTEMBER EDITION

Project Update

Development and testing is underway for Phase 1B, which includes the remaining portions of the Service Planning Module. The remaining portions of this phase will be rolled out in 5 incremental releases:

- Waiver and services table
- Provider maintenance
- The remaining person records
- Enrollment and eligibility
- Electronic service plans

Development of the first three releases has been completed and is currently undergoing the initial stages of testing.

Stay tuned for more exciting news regarding the release schedule!

Titan Testimonial

"The wait list report is so much easier for me now! It is no longer an issue of finding data errors when numbers do not match. I only have to sort and categorize the data. I look forward to learning more about the system so I can create more information that is needed."

-Kellie, DIDD Central Office



Titan News

The Next Edition of the Titan News will be published on October 3, 2014



Caitlin Kelly

Titan Change Agent

CHANGE AGENT PROFILE

Caitlin Kelly – East Region

Caitlin Kelly is our Change Agent working in the Knoxville office. She currently works in the areas of Data Entry and Appeals and has been with DIDD since February this year! She says she loves what DIDD stands for and how her colleagues are truly passionate about the people we support. She loves the constant brainstorming about ways to make the lives of those we support better.

Like some of our other "newbies", Caitlin says that the best thing for her about being a Change Agent is getting to meet new people. When asked what she thought folks were thinking about Titan, she echoes what our other Change Agents are saying – "people are still in disbelief about Titan as there have been talks of a new and improved system for a very long time. From what I have heard people say, they just really hope that it is going to be beneficial and help them complete their jobs more efficiently."

If you like VEGAS, talk to Caitlin! Apparently she lived there on and off for about 8 years while working for a Real Estate company!